



# McMASTER SECURITY SERVICES

## ANNUAL REPORT 2006

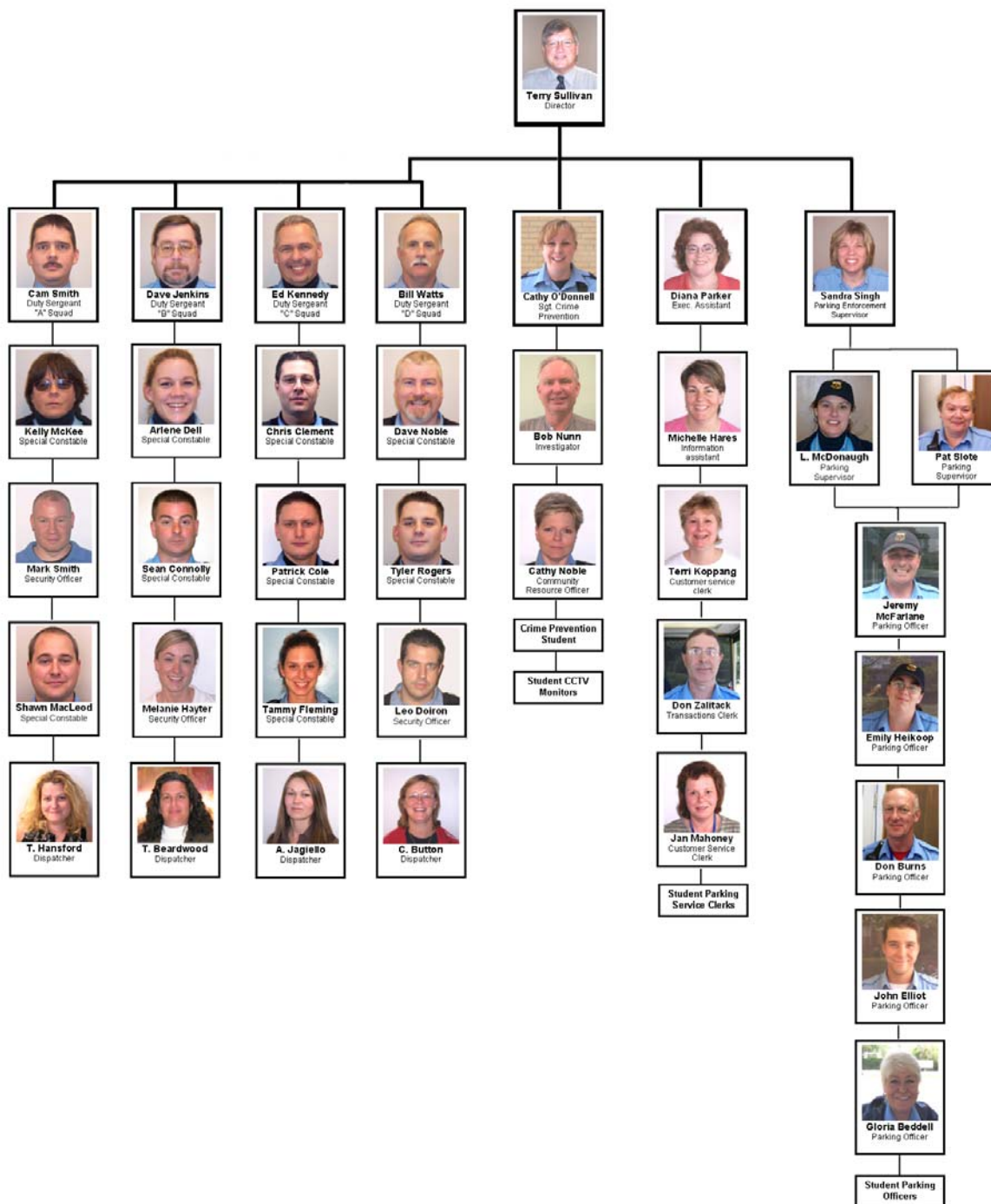
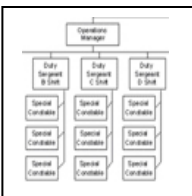




*Developing a safe and secure environment in this academic institution is the responsibility of the entire community. The primary responsibility for protection of persons and property within the McMaster community is assigned to the Security Services Department. Methods and approaches to assist in achieving a safe and secure environment are developed through prevention programs and law enforcement in concert with the community*

*The department exists for one main purpose and that is to support the goals of the higher education community. It exists to assist those who seek and those who impart knowledge, as well as those who provide support to the mission of the institution. The Security Services Department endeavors to preserve and maintain an environment where diverse social, cultural and academic values are allowed to develop and prosper.*

*All members of the Department are expected to actively participate in achievement of our goals and in the services of the University. It is only through the collective efforts of the community that the mission will be accomplished.*



In 2006, the McMaster Security Services Department continued with its ongoing commitment to increasing the professional development of its members. Members of the department participated in the following training throughout the year.

While attending the ISCPP symposium in Atlanta Georgia, our Crime Prevention Sergeant, received the designation of International Crime Prevention Specialist.

TRAINING DESCRIPTION	Number of Attendees
Bicycle Training - Hamilton Police Service	2
Coach Officer Training – Ontario Police College	2
Committee of Youth Officers Conference - Niagara Falls	3
Court Paperwork Education – Hamilton Police Service	3
CPTED – Level I	1
CPTED Ontario Conference – Oshawa	1
Diversity Education	19
Due Diligence Training	5
Front Line Supervisor Course – Ontario Police College	1
Gangs and Gang Violence Conference – Virginia State Police	1
Hydrogen Fluoride Safety Training	21
International Society of Crime Prevention Practitioners Symposium	1
OACUSA – Advanced Protective Services	4
OACUSA - Annual Conference	1
Radar Training	2
Scene of Crime Officer – Ontario Police College	2
Standard First Aid & CPR	16
Use of Force Training - Hamilton Police Service	17
WHMIS	3

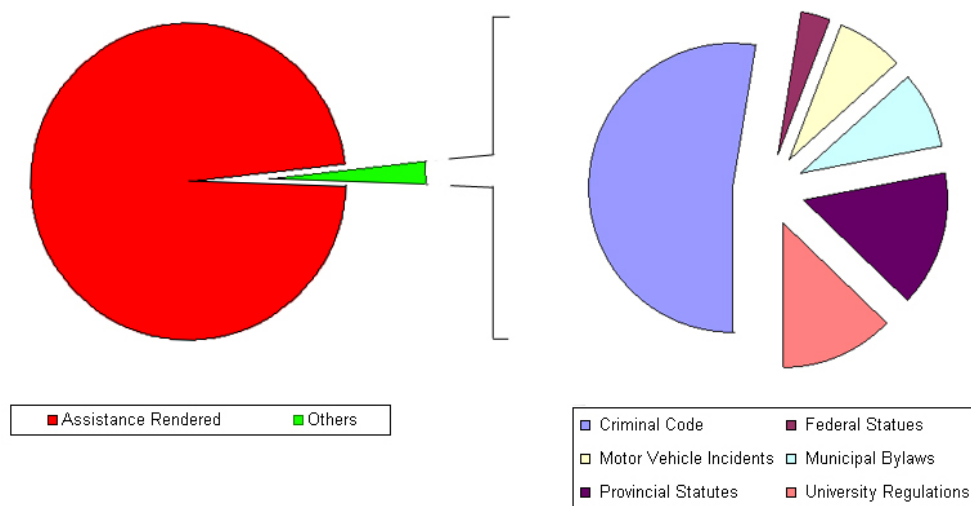


In 2006, security staff maintained their record of rendering a significant amount of assistance to members of the McMaster Community. This is greatly attributed to the amount of technological devices that have been installed on the campus, which requires security to respond. These devices include, card access systems, computer tamper alarms (PC Tabs) and panic alarms.

Security Services is also responsible for investigating all criminal incidents on campus. We are pleased to report a decrease in the amount of criminal code, provincial and federal statutes infractions in 2006. More analysis of these specific areas occurs later in this report.

TYPE	2002	2003	2004	2005	2006
Assistance Rendered	13 490	14 476	64 388	39 712	43 987
Criminal Code	789	727	728	789	519
Federal Statutes	49	140	70	39	34
Motor Vehicle Incidents	69	53	41	58	76
Municipal Bylaws	89	62	185	52	83
Provincial Statutes	266	420	322	163	153
University Regulations	287	329	142	122	126
<b>TOTAL</b>	<b>15 039</b>	<b>16 207</b>	<b>65 876</b>	<b>40 935</b>	<b>44 978</b>

Investigations January 1st - December 31st, 2006





Security Services conducted 519 investigations under the Criminal Code of Canada during 2006. This is significantly lower than the 769 incidents investigated in 2005. However we are noting an increase in the severity of these incidents. Specifically in assaults where we had an increase from one – level 2 assault, or assault causing bodily harm incident to 6 in 2005. However, our assault totals for the year did see a decrease from the 28 incidents report in 2005.

	2003	2004	2005	2006
Arson	0	0	0	0
Assaults Total	18	28	28	18
- Level 1	11	18	20	9
- Level 2	0	1	1	6
- Level 3	0	1	0	0
- Peace Officer	4	3	2	0
- Sexual	3	5	5	3
Bomb Threats	0	0	0	1
Breach of Recognizance	0	2	0	0
Break and Enter/Attempts	30	69	20	15
Disturbances	39	25	20	21
Frauds Total	53	54	51	32
- Counterfeit Bills	-	25	35	21
- NSF Cheques	-	1	0	0
- Fraudulent Purchasing	-	1	1	0
- Credit cards	-	0	1	2
- Financial/Banking	-	-	1	1
- Forgery	-	-	3	5
- Other	-	4	10	3
Harassing Phone Calls & Email	24	19	21	10
Harassment/Sexual Harassment	12	14	23	9



	2003	2004	2005	2006
Homicide	0	0	0	0
Impaired Driving	1	2	1	3
Inciting Hatred	0	5	2	1
- Race/Ethnicity	-	-	1	0
- Religion	-	-	1	0
Indecent Act	4	4	3	4
Industrial Accidents	1	4	4	0
Mischief	201	156	84	112
Obstruct Peace Officer	3	0	5	2
Robbery	0	0	0	0
Sudden Death & Attempts	0	1	0	2
Theft/Possession Totals	336	333	234	279
- Automobile & Recovery	10	8	18	7
- Bicycles	-	99	35	81
- From Motor Vehicle	-	14	11	18
- Other (attempts)	-	6	2	6
- Shoplifting	-	4	4	5
- Theft under \$5000.00 other	-	117	160	154
- Theft over \$5000.00 other	-	2	4	4
- Possession Stolen Property	-	-	3	3
- University Keys	-	9	2	1
Threatening	4	12	0	8
Weapons Offenses	1	0	0	2
<b>Total Criminal Code Incidents</b>	<b>727</b>	<b>728</b>	<b>789</b>	<b>519</b>



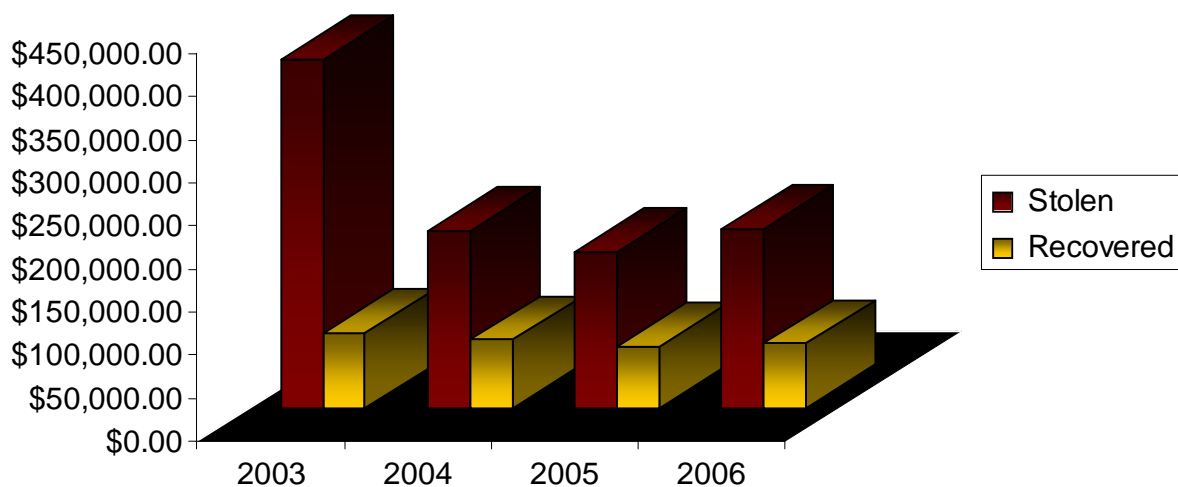


In 2006 we had an increase of 45 reported theft incidents on the campus. This is possibility due to an increase in bicycle thefts from 35 in 2005 to 81 in 2006.

In 2006, Special Constables were able to recover \$ 74 793.00 worth of stolen property. This however still led to an increase in dollar amount of outstanding thefts. This could be related to an increase in the amount of higher priced vehicles that were stolen from campus, and recovered elsewhere.

	2003	2004	2005	2006
Stolen	\$405 661.00	\$205 927.00	\$182 000.00	\$ 207 519.00
Recovered	\$86 768.00	\$79 328.00	\$72 127.00	\$ 74 793.00
Outstanding	\$318 893.00	\$126 599.00	\$109 873.00	\$ 132 726.00

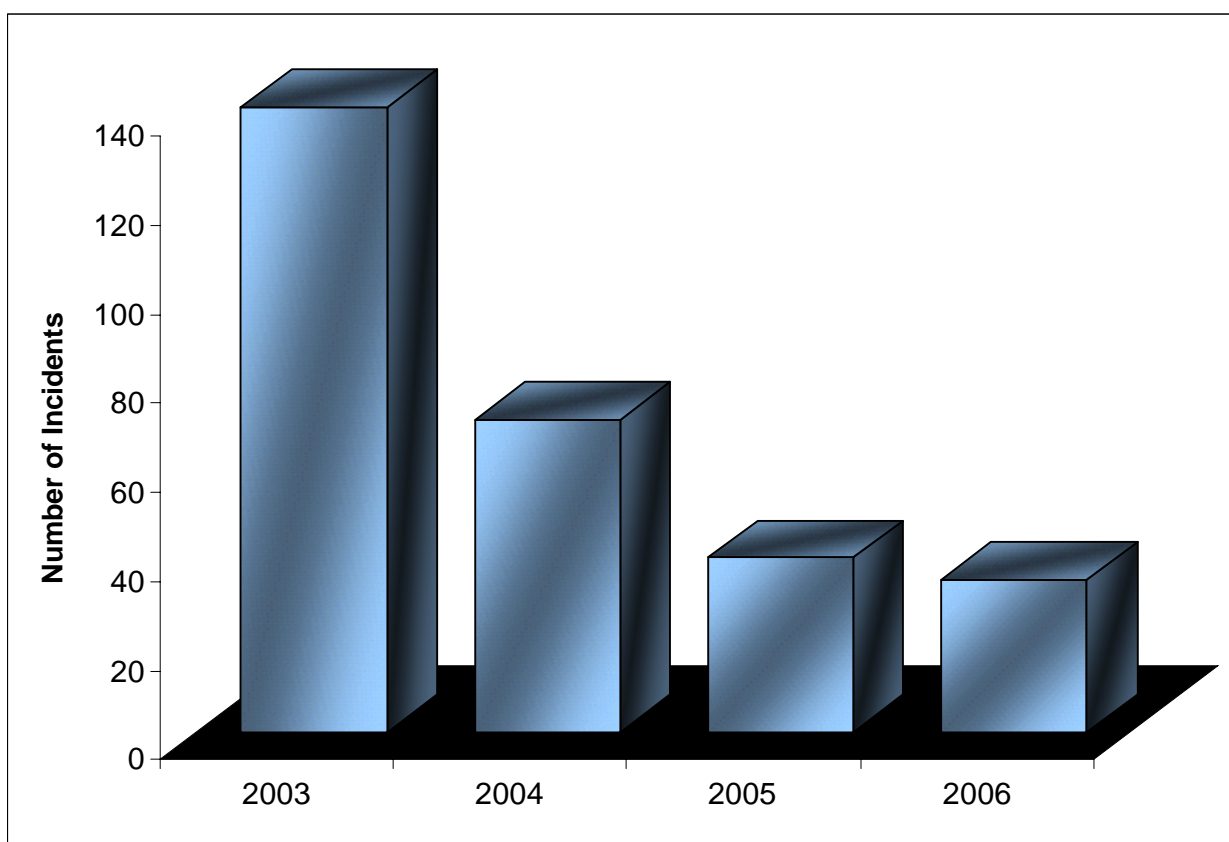
**Theft values 2003-2006**





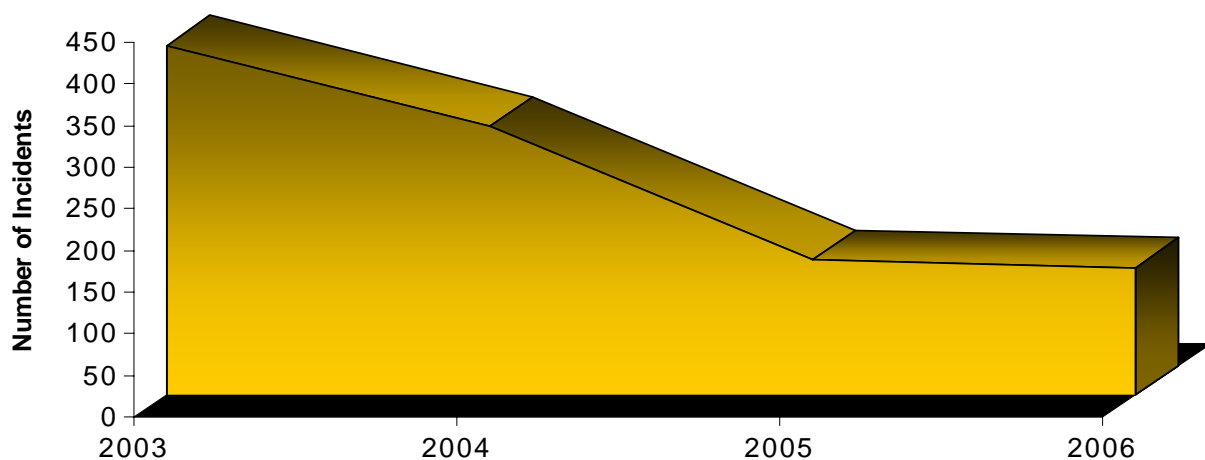


	2003	2004	2005	2006
Possession & Trafficking of Drugs	140	70	39	34
- Trafficking Cannabis	-	-	4	2
- Possession Cannabis	-	-	35	29
- Possession other drugs	0	0	0	2
- Possession Restricted Drugs	0	0	0	1



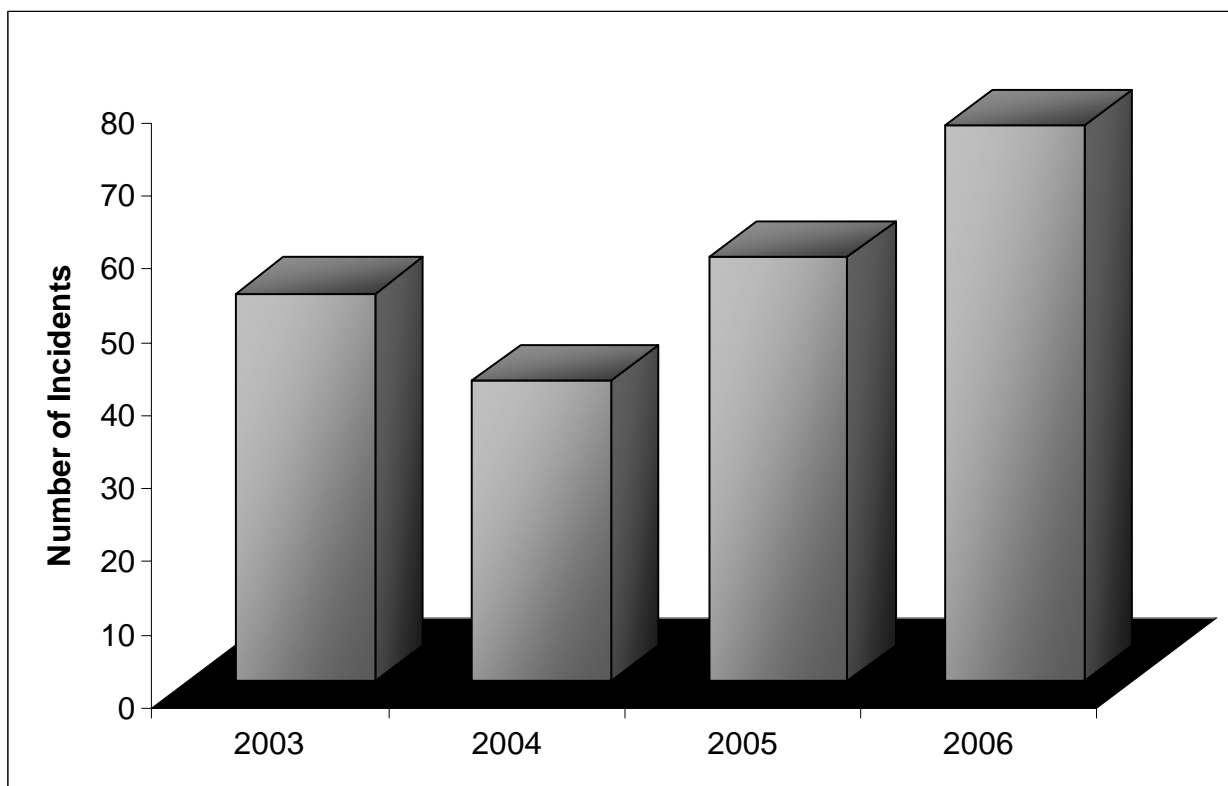
In 2006, we continued our trend of decreasing the total amount of Liquor Law Violations and Trespass to Property Act offenses on campus.

	2003	2004	2005	2006
<b>Liquor License Act</b>	<b>171</b>	<b>154</b>	<b>112</b>	<b>90</b>
- Drunk and Disorderly	-	23	19	11
- Have or consume (Open bottle)	-	28	54	37
- Alcohol accessible to driver	-	0	2	4
- Public Nuisance	-	-	5	5
- Possession of alcohol	-	-	5	9
- Under 19 years	-	48	27	24
<b>Trespass to Property Act</b>	<b>249</b>	<b>168</b>	<b>51</b>	<b>63</b>
- Enter when prohibited	-	8	16	10
- Fail to Leave	-	7	10	21
- Prohibited Activity	-	9	9	15
- Trespass at night	-	-	1	0
- Trespassing	-	54	15	17
<b>Total</b>	<b>420</b>	<b>322</b>	<b>163</b>	<b>153</b>





	2003	2004	2005	2006
<b>Total MVC Accidents</b>	<b>35</b>	<b>34</b>	<b>39</b>	<b>58</b>
- Non Reportable	-	23	27	38
- Persons Injured	-		3	6
- Damage over \$1000	-	11	9	14
<b>Motor Vehicle Offenses</b>	<b>-</b>	<b>7</b>	<b>19</b>	<b>18</b>
- Drive while Disqualified	-	1	0	3
- Dangerous Driving	4	5	8	4
- Careless Driving	-		3	2
- Fail to Stop/Remain	14	11	8	9
<b>Total</b>	<b>53</b>	<b>41</b>	<b>58</b>	<b>76</b>

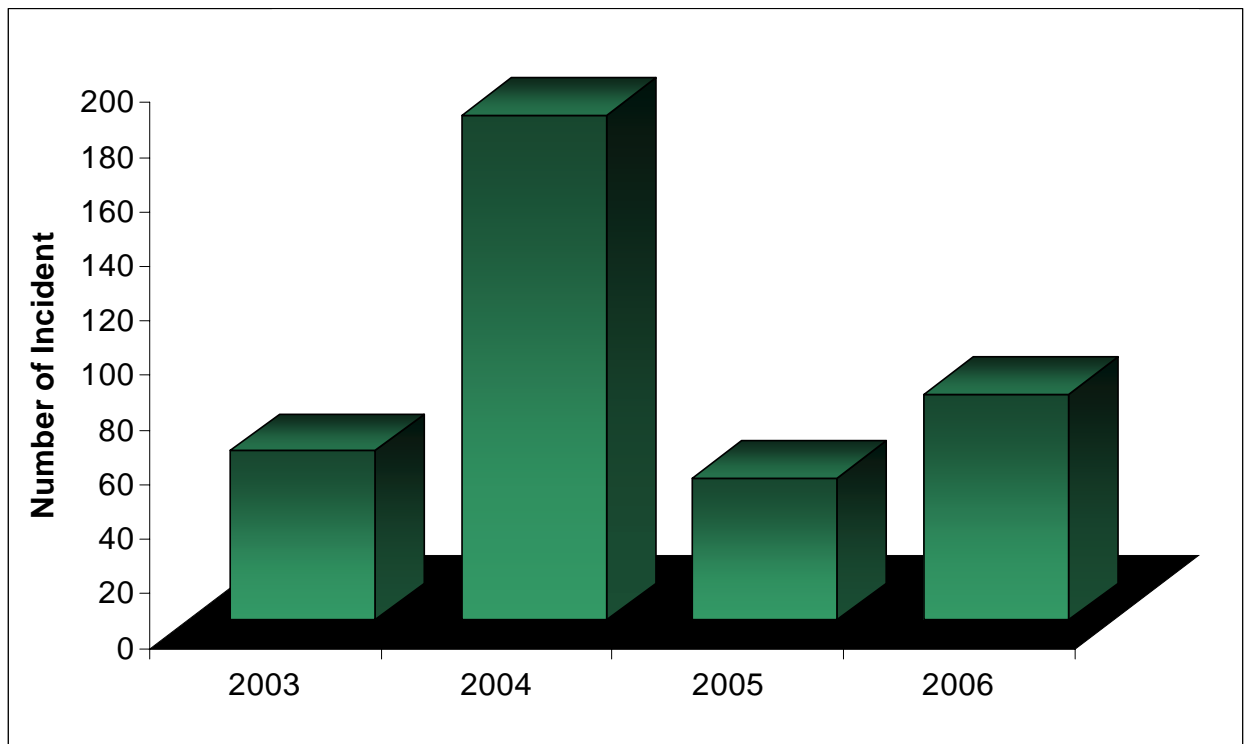




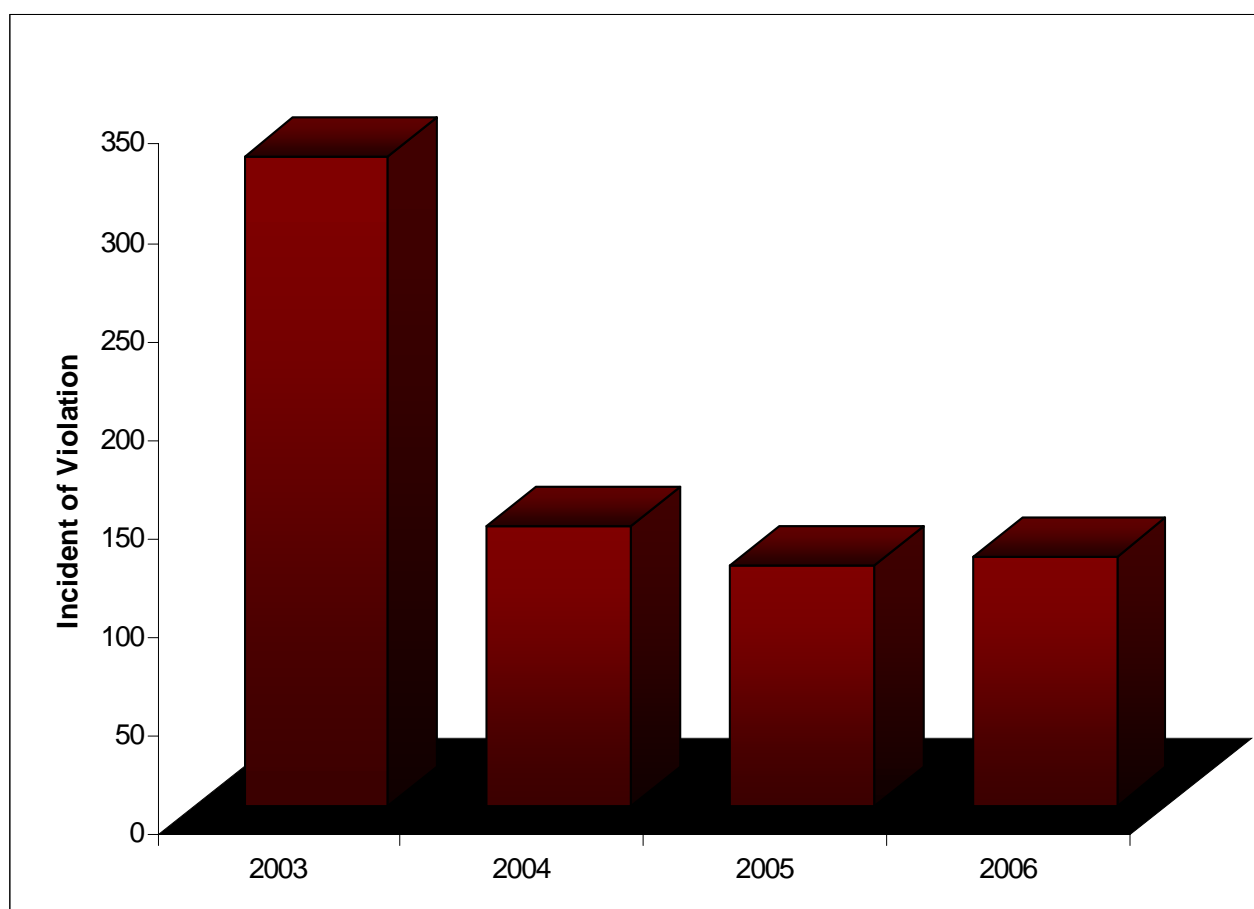
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	2003	2004	2005	2006
Towaway	-	175	50	79
Noise	-	10	2	3
Dogs	0	0	0	1
<b>Total</b>	<b>62</b>	<b>185</b>	<b>52</b>	<b>83</b>



	2003	2004	2005	2006
Centre Core	-	24	33	39
Other	-	14	14	15
Speeding	-	42	18	15
Stop Sign	-	44	45	54
Parking Violations	-	18	12	3
<b>Total</b>	<b>329</b>	<b>142</b>	<b>122</b>	<b>126</b>



In 2006, we had a slight increase in the amount of alarms received at our dispatch control centre. This would be related to the installation of 1842 new technological devices on the campus. With any new installation there is a learning curve and a period of adjustment. Once systems have been installed and users become comfortable, false alarm calls then decrease.

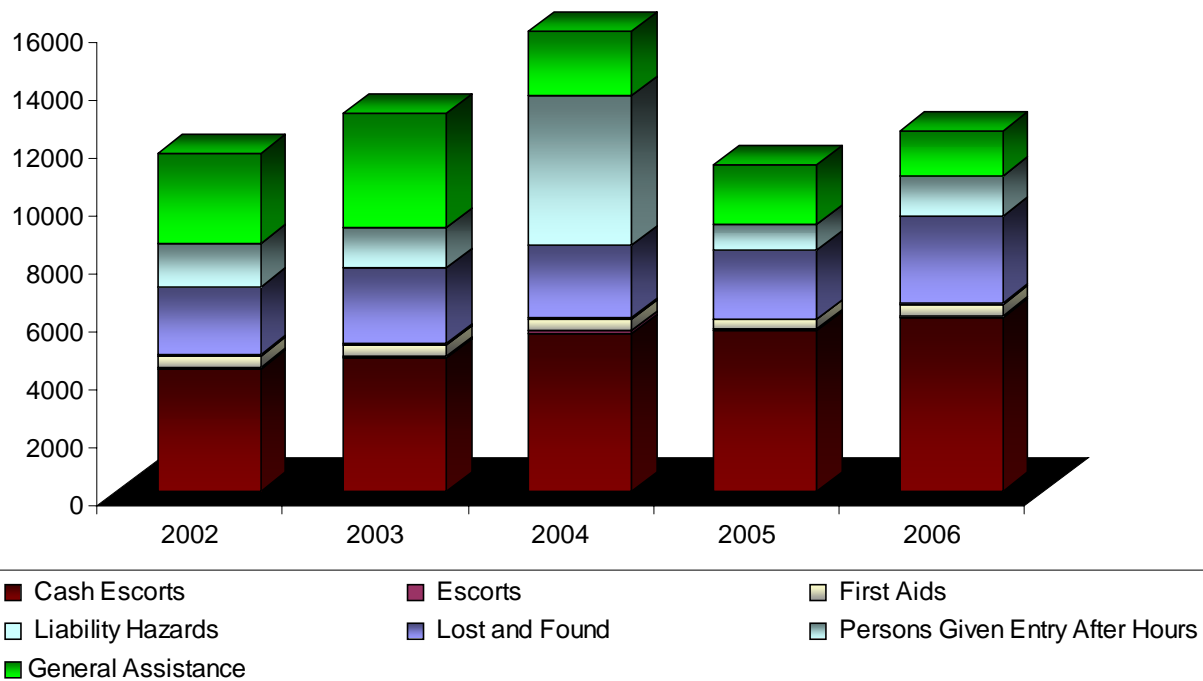
Several of these alarms are related to persons holding alarmed doors open too long, or using a key in a card access door. Again, education and a comfort level with the system will decrease these false alarms.

There was a significant decrease in alarms received at security from 2004 – 2005 as we were able to differentiate between alarms being tested and actual activated alarms.

	2002	2003	2004	2005	2006
<b>Total Alarms Received at Security</b>	-	-	45 813	28 456	31 529
- Door Held Open	-	-	2 354	5 298	6 523
- Environmental	4	9	15	8	2
- Fires	-	-	-	7	11
- Fire Alarms	-	-	168	145	118
- Forced Entry	-	-	3 865	6 014	8 695
- Intrusion/Security	1 498	925	2 268	4 802	7 697
- Panic	48	74	31	720	1 526
- PC Tab	-	-	11	3 205	4 758
- Reactor	4	30	7	3	3
- Other	-	-	37 094	8 254	2 196
<b>Cash Escorts</b>	4 212	4 600	5 460	5 550	6 000
<b>Escorts</b>	52	63	87	40	82
<b>First Aids</b>	381	395	405	359	371
<b>Liability Hazards</b>	74	64	52	19	47
<b>Lost and Found</b>	2 318	2 608	2 510	2 376	3 015
<b>Persons Given Entry After Hours</b>	1503	1 396	5 148	890	1 379

Continued	2002	2003	2004	2005	2006
<b>General Assistance Total</b>	<b>3 107</b>	<b>3 934</b>	<b>2 226</b>	<b>2 022</b>	<b>1 564</b>
- Assist Other Dept	-	-	101	53	43
- Assist Public	-	-	43	36	48
- Assist other Police	-	-	83	79	12
- General Assistance	-	-	1 207	1 393	1 095
- Center Core Entries	-	-	198	50	52
- Transportation	-	-	234	100	160
- Working Late	-	-	180	90	82
- Compassionate Messages	-	-	16	10	43
- Directions	-	-	144	196	19
- Alerts	-	-	20	15	10
<b>Total Assistance Rendered</b>	<b>13 201</b>	<b>14 098</b>	<b>64 104</b>	<b>39 712</b>	<b>43 987</b>

Non-alarm Related Assistance 2002-2006



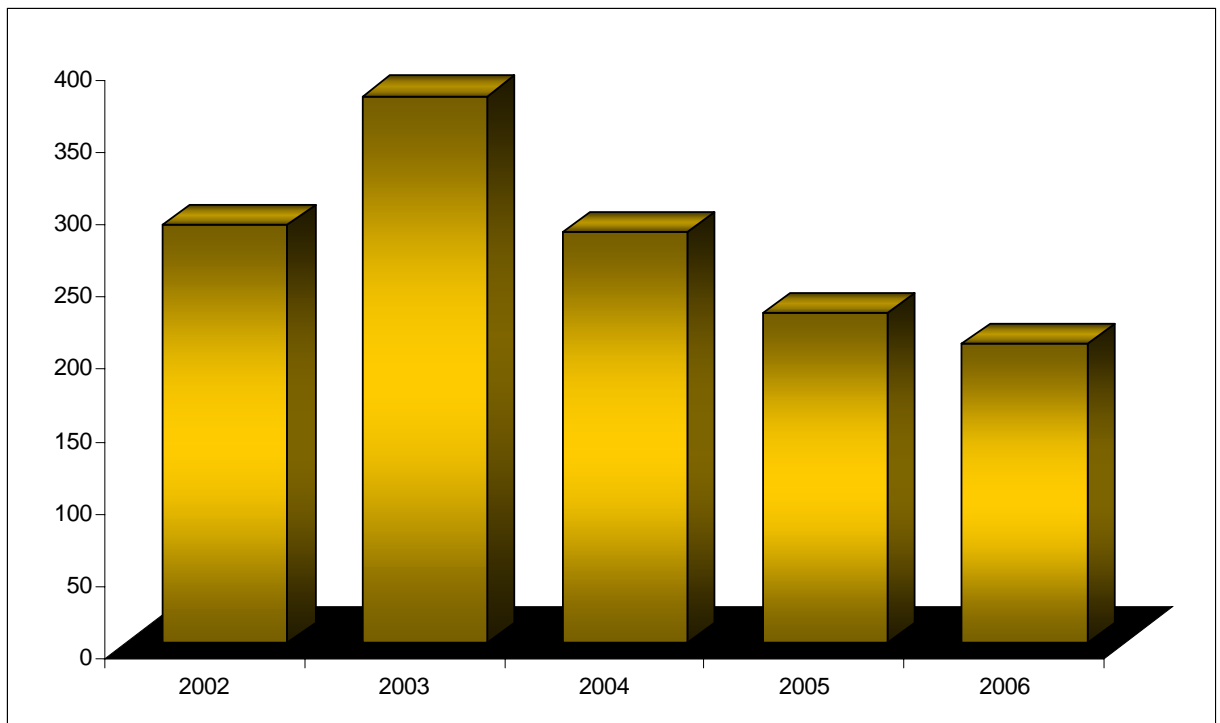




At the end of 2004, Physical Plant began tracking the exterior lighting on campus, and Special Constables were no longer asked to complete a weekly lighting survey; however they continued and increased the frequency of testing the campus emergency phones.

Service Malfunctions relate to calls for service such as persons stuck in elevators, trouble alarms within the fire alarm system and lock malfunctions. All of these incidents are followed up by Physical Plant.

	2002	2003	2004	2005	2006
Emergency Telephone Survey	52	52	52	58	78
Lighting Survey	52	52	33	0	2
Miscellaneous Survey	8	13	4	0	0
Service Malfunctions	177	261	195	170	127
Total	289	378	284	228	207



In 2006 the Crime Prevention Office expanded its service to the McMaster Community by creating the position of Community Resource Officer. S/Cst Kathy Noble joined this team taking on this role in the summer of 2006. The CRO works closely with campus partners such as Residence Life to increase crime prevention education to the students on campus.

The creation of the CRO position has allowed the Crime Prevention Sergeant, Cathy O'Donnell to take more of an active role in security operations and professional development of the Special Constables as well as overseeing all criminal investigations.

	2003	2004	2005	2006
Committee Memberships	8	11	8	10
Information Booths	8	10	11	9
Security Audits	10	6	8	8
Seminars	98	110	123	103
<b>Total</b>	<b>124</b>	<b>137</b>	<b>150</b>	<b>130</b>

#### Crime Prevention Initiatives in 2006:

- Can I Kiss you - Date Rape Awareness Campaign
- Weekly crime updates complete with crime prevention tips in Silhouette
- New information pamphlets on a variety of crime prevention topics available to the community both on-line and in handout form
- New updated website with complete security information

