

McMASTER SECURITY SERVICES

ANNUAL REPORT 2007



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MCMASTER SECURITY SERVICES MISSION STATEMENT

Developing a safe and secure environment in this academic institution is the responsibility of the entire community. The primary responsibility for the protection of persons and property within the McMaster community is assigned to the Security Services Department. Methods and approaches to assist in achieving a safe and secure environment are developed through prevention programs and law enforcement in concert with the community.

The department exists for one main purpose, and that is to support the goals of the higher education community. It exists to assist those who seek and those who impart knowledge, as well as those who provide support to the realization of the mission of this institution. The Security Services Department endeavors to preserve and maintain an environment where diverse social, cultural and academic values are allowed to develop and prosper.

All members of the Department are expected to actively participate in both the achievement of our goals and in maintaining the quality of the services of the University. It is only through the collective efforts of the community that this mission will be accomplished.

INTRODUCTION

McMaster University Security Services' Annual Report is a compendium of all the various activities that have been undertaken by Security Services during the calendar year of 2007. This report contains general information regarding our department as well as statistical analyses of reported incidents on the campus. This report will also outline the range of services and programs that we offer to the McMaster Community.

This annual report includes charts and graphs that detail the criminal offences and other activities reported to or dealt with by Security Services. In 2007 the number of reported criminal offences increased by 10% to 572 over the same period in 2006. The number of criminal incidents was 12% below the 4 year average. Property crimes have continued to drop with 10 break-ins and 270 theft offences reported in 2007. The 4 year average for break and entering was 24 incidents and 279 theft offences for the same averaging period. Harassment increased by 11 incidents to a total of 30 over the 4 year average. The incidents of harassment and threats using the internet have increased, and this has led to the university's development of a coordinated response to such incidents; the coordinated response would involve thorough investigations in partnership with Student Affairs, University Technology Services and the Hamilton Police Services.

Security Services has benefited from the support of the Administrative and Academic Divisions of the University. The McMaster Student's Union, the Emergency First Response Team and Student Health Services have partnered with us to make our campus safe and secure. We must express our gratitude to Student Affairs and the University Registrar office with regards to their ongoing support and the guidance they have offered throughout the year. The quality of service of our Sergeants, Special Constables, Dispatchers and Support Staff continues to serve our campus community well.



MCMASTER SECURITY SERVICES – WHO WE ARE

McMaster Security Services is a department of highly trained Special Constables and Dispatchers who are responsible for the safety and security of the McMaster Community. Members of the Security Services team are on campus 24 hours a day, 365 days a year to ensure that a safe environment is maintained.

The main security office is located on the 2nd floor of the E. T. Clarke Centre. Our phones are always answered personally, so direct communication with our staff is always readily available. We can be reached by any of the following means:

Telephone: 905.525.9140 ext 24281
905.522.4135
88 – from any university phone
Any red phone emergency phone
Any on campus pay phone – no charge dial
Any elevator phone
Website: www.mcmaster.ca/security

DIRECTOR'S OVERVIEW



Over the past year there have been significant events that have lead to the reshaping of security and safety management at McMaster. The terrible tragedies at Virginia Tech in Blacksburg, Virginia and Dawson College in Montreal have caused us all to place our focus on unique prevention and response strategies that serve to reduce the risk of similar events on our campus.

In light of this need we have collaborated with other Ontario Universities and Colleges to help us identify potential gaps in our system so we can move forward with a strategic plan to prepare us for similar events like those that occurred at Dawson College and Virginia Tech. The elements of this strategic plan will address the necessity of mass notification of the McMaster University community, the need for increased technology such as improved camera monitoring, ongoing training and awareness of students, staff and faculty. These are just a few of the changes that we are implementing and as this is an ongoing project, we anticipate continued adjustments into 2008.

Our University has always enjoyed a good partnership with the Hamilton Police Services in terms of shared criminal investigations and training opportunities. Special thanks to the command staff and officers of the Hamilton Police Service help make our university campus a safe place to learn and grow.





AUTHORITY ON CAMPUS

McMaster Special Constables are sworn Peace Officers – appointed under the authority of the Police Services Act. Their appointments endow them with the responsibilities and duties of a Special Constable and enable them to enforce the Criminal Code of Canada, Federal and Provincial statutes and Municipal by-laws on the University Campus.

PROTOCOL WITH HAMILTON POLICE SERVICE

The Hamilton Police Services Board has approval authority for Security Services procedures and the appointments of Special Constables.

They work closely with our team and assist us in investigating any serious criminal incidents. Hamilton Police also assists our department by providing a variety of mandatory and voluntary operational training programs. Currently the officers of Hamilton Police Division 1 are working with us on a training and operational response plan for dangerous incidents that may occur on campus; this plan includes the implementation of a comprehensive lockdown procedure and emergency response.

PATROL AREAS

Our Special Constables are responsible for providing security and policing services to a campus community that is made up of approximately 7,000 faculty and staff, and approximately 22,000 undergraduate and graduate students.

The McMaster campus is composed of 300 acres of property and 55 buildings which amount to approximately 4,500,000 square feet of floor space. During the school year approximately 37,000 live on campus in one of our twelve residence buildings. In the summer months, these facilities are used regularly to host large conferences.

OUR STAFF

McMaster Security Services has a staff of 24, providing security 24 hours a day, 7 days a week.

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Director of Security, Parking & Grounds

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RECRUITMENT



Both McMaster University and Security Services are strongly committed to employment equity and to recruiting a diverse faculty and staff. We encourage applications from all qualified candidates, regardless of gender, race, or sexual orientation.

If a vacancy arises within the Security Services division, the vacancy is published on the working@mcmaster website, allowing applicants to apply online, or providing alternative application processes if needed.

All resumes are reviewed by the hiring manager; any candidate who meets the following qualifications is invited to enter into our hiring process:

- Current First Aid/CPR Certificate
- Valid Drivers License
- High School Diploma
- Law & Security Diploma or Equivalent
- Eligibility for Special Constable Status



Our hiring process involves the applicant's successful completion of a number of steps. It begins with the applicant attending the university to participate in an information session about our department and the recruitment process. At this information session, attendees need to provide proof their minimum qualification and submit a brief essay on a variety of topics related to community based policing in a university environment. The attendees also complete a variety of written tests which draw on general composition, aptitude and general knowledge. The applicants need to pass each test in order to be considered for the next phase. All successful applicants are rated and the top candidates are invited back for a panel interview. A successful background check is completed prior to an offer of employment.

Once a candidate has accepted a job offer, they are provided with further training—this includes both formal training during their 12 month probation period and on-the-job experience. This rigorous hiring process allows us to ensure that we are selecting the best candidates for a university policing environment.

TRAINING

In 2007, the McMaster Security Services Department continued with its ongoing commitment to increasing the professional development of its members. Members of the department participated in the following training sessions throughout the year.

Training Description	Number of Attendees
Advanced Communication Training – OPC	1
Advance Protective Services Course – 14 weeks OACUSA	2
Asbestos Identification – Health & Safety	1
Bicycle Training - Hamilton Police Service	4
Court Paperwork Education – Hamilton Police Service	6
Crisis Intervention Team Training	2
CPTED – Level I	1
Due Diligence Training	24
Ergonomics – Health and Safety	20
Fire Safety Training – Health and Safety	19
First Aid and CPR Certification	6
Freedom of Information – information session	19
Hate Crime Identification In-service – Hamilton Police	19
Health and Safety Training	1
Hydrogen Fluoride Safety Training	3
Inspiring from Within Conference	4
Impaired Driving In-service – Hamilton Police	19
Mental Health Act In-service – COAST	19
OACUSA – Annual Spring Conference	6
OACUSA – Annual Fall Conference	2
Radar Training	3
Reactor Safety Training	23
Slips Trips and Falls – Health and Safety	19
Suicide Awareness – QPR	1
Use of Force Training - Hamilton Police Service	19
Violence in the Workplace – Health and Safety	19
WHMIS	21
WSIB Work Well Information Session	20



UNIFORMS AND EQUIPMENT

McMaster University is able to purchase uniform equipment from the Hamilton Police Service. This arrangement began in 2006 and is working quite well for both services. This agreement reduces costs for McMaster University and allows us to supply equipment to new recruits and replacement uniforms to existing officers without the delay of external procurement. It also provides consistency, quality and service to our staff.

McMaster Special Constables are uniformed in navy blue pants with red stripes and light blue shirts. Officers are also supplied with external carriers for their body armor and two styles of jackets for both winter and summer months.

Personal Equipment includes handcuffs, asp batons and oleoresin capsicum spray (pepper spray).



VEHICLES

McMaster Security Services uses two vehicles for patrol duties. In 2007 we began our research into alternative fuel vehicles in order to promote a more environmentally conscious campus. In early 2008, we replaced an older cruiser with a Ford Escape Hybrid, in keeping with our desire for a more environmentally friendly approach to patrolling the campus. Another new initiative that we will be undertaking in 2008 will involve experimenting with an electric car for patrol duties during specific times of the year.



BICYCLES

McMaster Security Services encourages all officers to join the bicycle patrol unit. This unit presently has a membership of nine special Constables who have all undergone bicycle training with the Hamilton Police.

Our bicycle patrol unit operates 24 hours a day, 365 days a year, weather permitting, as we sometimes find heavy snow, ice and extreme temperatures difficult to ride in. The bicycles are primarily relied upon during the summer months as they typically provide a decreased response time to calls and increased visibility on the campus.

Presently we have four Specialized patrol bikes in service. We replace one bike per year so each bike remains in service for an optimum four year “life cycle.”

COMMUNICATION CENTRE

The McMaster University Security and Parking Services Communications Center has become an extremely large and elaborate part of our department as a whole. We utilize the expertise of four full time Dispatchers who monitor all of the various systems that have now been incorporated into the Dispatch area. Six CCTV (Closed Circuit Television) students help to monitor the cameras. The Dispatchers position is fully filled on a 24/7 basis by both our dispatchers and in their absence, our Constables.

When dealing with the McMaster campus we use two different control/computer systems to monitor the activity on campus. These systems are the Axiom and the Siemens system which together account for in excess of 6000 alarm points—some of which include building fire, panic, utility, intrusion, temperature, gas, glass breaks along with PC Tab alarms. Working alongside these systems we have another computer system that is responsible for the monitoring and answering of our 34 Emergency Phones situated throughout the Campus. The Dispatcher is also responsible for monitoring a Radio Base set which has five different radio frequencies. This is monitored along with 214 cameras and 14 different phone lines. During the course of an average day it would not be unreasonable for the Dispatcher to have answered, acknowledged or cleared at least 1000 radio calls/phone calls/or alarm points along with monitoring the numerous cameras that are displayed on 5 different monitors around the Dispatch desk. In addition, Dispatchers triage and assist the continual stream of people walking into the Security Office looking for assistance of various kinds.

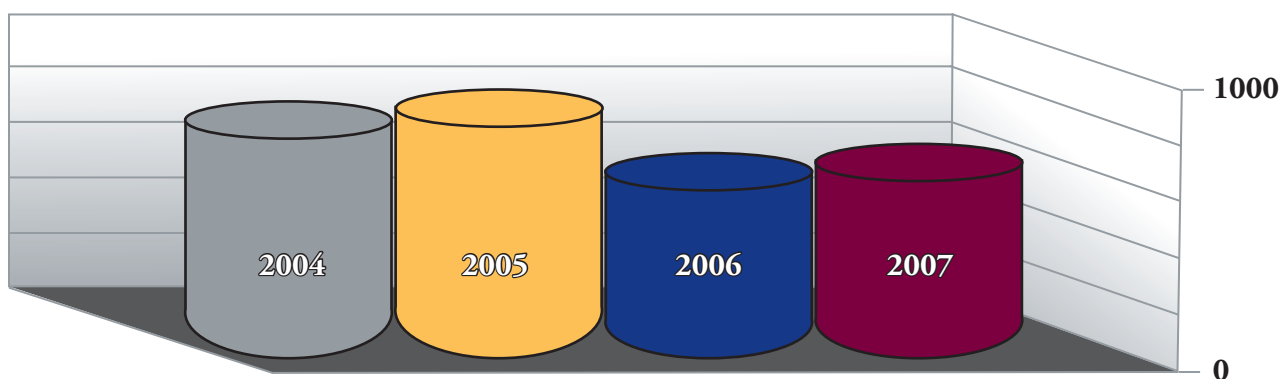


CRIMINAL INCIDENTS

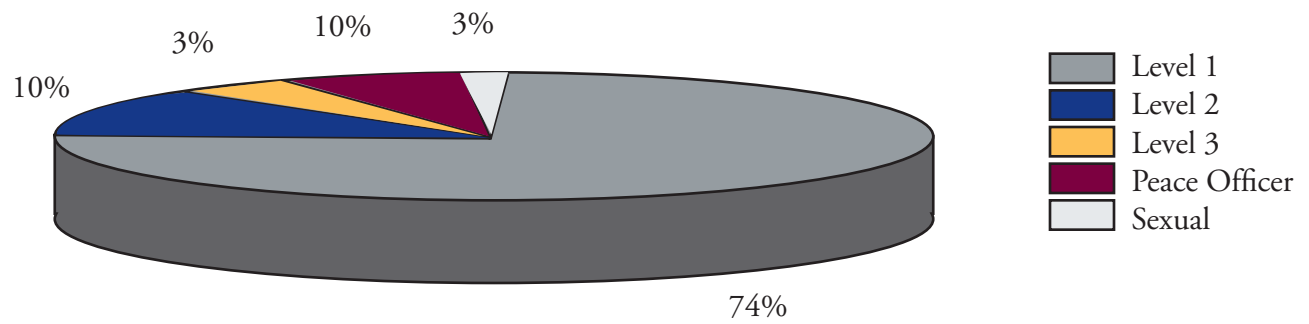
Security Services conducted 572 investigations under the Criminal Code of Canada during 2007. This is a slight increase from the 519 investigations that were completed in 2006, but still significantly lower than the 769 incidents that were investigated in 2005. Hamilton Police are notified of all major incidents and partner in the investigations as per our Special Constable working agreement.

	2004	2005	2006	2007
Assaults Total	28	28	18	31
Bomb Threats	0	0	1	4
Breach of Recognizance	2	0	0	2
Break and Enter/Attempts	69	20	15	10
Disturbances	25	20	21	25
Frauds Total	54	51	32	38
Harassing Phone Calls & Email	19	21	10	9
Harassment/Sexual Harassment	14	23	9	30
Impaired Driving	2	1	3	2
Inciting Hate	5	2	1	2
Indecent Act	4	3	4	0
Industrial Accidents	4	4	0	0
Mischief	156	84	112	106
Obstruct Peace Officer	0	5	2	1
Sudden Death & Attempt	1	0	2	0
Theft/Possession	333	234	279	270
Threatening	12	0	8	13
Weapons Offenses	0	0	2	1
Totals	728	789	519	572

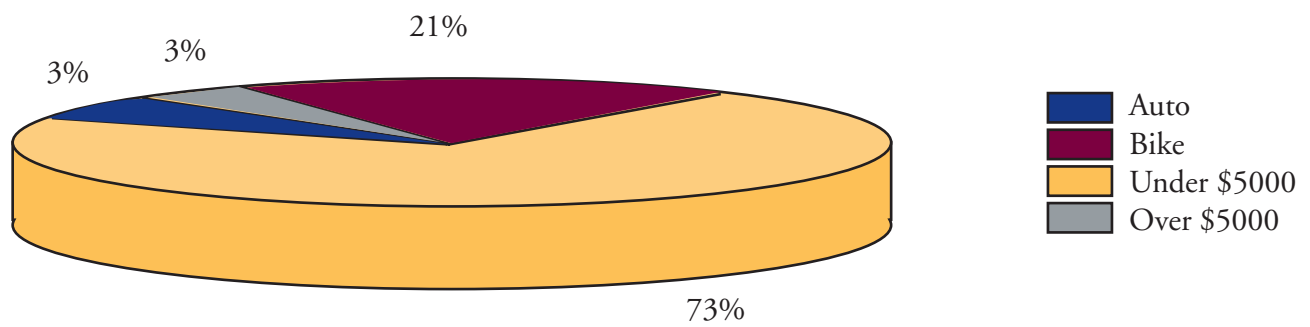
Criminal Incidents



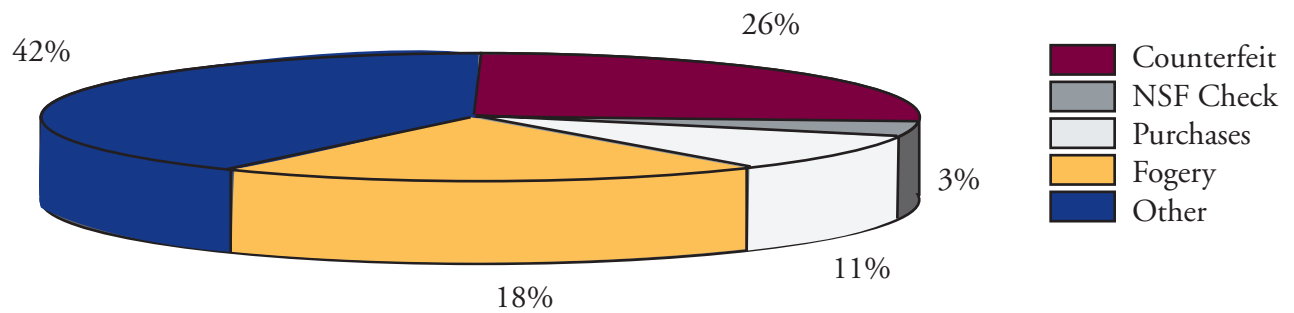
Assaults 2007



Thefts 2007



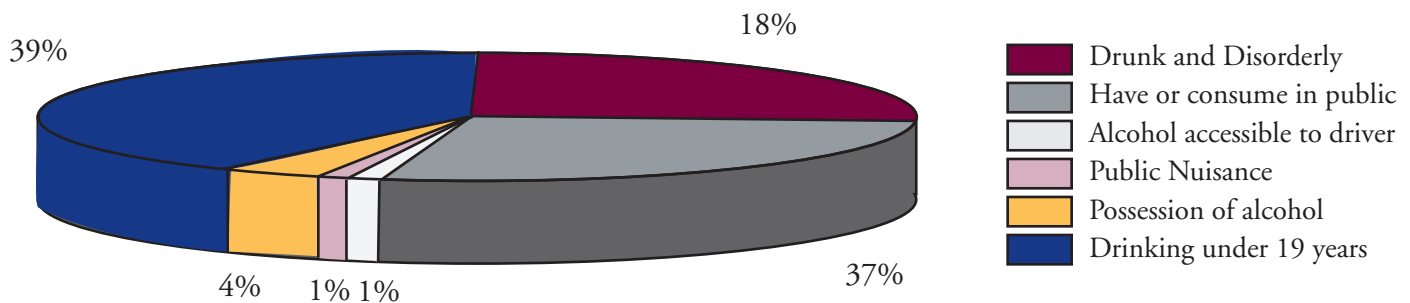
Frauds 2007



Provincial Statutes

	2004	2005	2006	2007
Liquor License Act	154	112	90	101
- Drunk and Disorderly	23	19	11	18
- Have or consume in public	28	54	37	37
- Alcohol accessible to driver	0	2	4	1
- Public Nuisance	-	5	5	1
- Possession of alcohol	-	5	9	4
- Drinking under 19 years	48	27	24	40
Trespass to Property Act	168	51	63	78
- Enter when prohibited	8	16	10	9
- Fail to Leave	7	10	21	22
- Prohibited Activity	9	9	15	25
- Trespass at night	-	1	0	0
- Trespassing	54	15	17	22
Mental Health Act				17
Totals	322	163	153	196

Liquor License Act 2007



Federal Statutes

	2004	2005	2006	2007
Possession & Trafficking of Drugs	70	39	34	58
- Trafficking Cannabis	-	4	2	1
- Possession Cannabis	-	35	29	53
- Possession other drugs	0	0	2	1
- Possession Restricted Drugs	0	0	1	0

COURTS

In 2007 McMaster Security Services filed 24 criminal court cases involving the following criminal charges:

Criminal Charges	Number of charges filed
Assault – level 1	6
Assault - Peace Officer	5
Assault – weapon	2
Breach of Undertaking	1
Break and Enter	3
Controlled Drug and Substance Act	1
Criminal Harassment	1
Harassment	1
Impaired Driving	1
Mischief	3
Obstruct Peace Officer	2
Possession of Property Obtained by Crime	2
Possession of Stolen Property	8
Resist Arrest	4
Theft under \$5000.00	6

Many of our criminal incidents involve students who are required to abide by the regulations outlined in the Student Code of Conduct and Residence Code of Conduct. Together, these codes were created to promote the safety and security of all students in the McMaster Community and to encourage respect for their own and others' property as well as the Laws of the Land.

Minor offences are investigated and adjudicated as required by the Student Affairs Investigating Officer. Major offenses may result in a hearing with the Judicial Administrator. Any student found in violation of these acts can face the following sanctions: written warnings, community service, behaviour contract, fine, suspension, or eviction.

EMERGENCY PREPAREDNESS



During 2007, Security Services took the initial steps for the creation of a new emergency response plan for McMaster University. This included compiling and researching the most effective and promising emergency practices with the help of other universities and policing agencies in both Canada and the United States.

McMaster has developed procedures to assist the Hamilton Police Service with knowing how to better respond to incidents on campus. All Security Staff, Constables, Sergeants and Dispatchers have been trained in this new procedure through a series of exercises conducted with the Hamilton Police in the fall of 2007. Currently we are developing more training on a larger scale which is expected to take place in the summer of 2008.

McMaster has also adopted the SPEAR (School Police Emergency Action Response) program. This program involves the preparation of maps complete with floor plans and data about all of our buildings and facilities. This information is compiled in a standardized format so it is easy for all officers and the Hamilton Police Service to use. The SPEAR format has become the standard for public and separate schools in the City of Hamilton as well as in other areas; McMaster has been the first institution to complete SPEAR data in Hamilton.



Another emergency preparedness plan that McMaster Security Services intends to implement involves a lockdown procedure. This procedure is part of the preparation and planning for a threat scenario such as an active shooter. Staff and Students have begun their training in this area and a more comprehensive education program is planned for early 2008. This will include mass mailings to all community members, increased information on websites, and posting of the procedure in all public areas and classrooms.

LOST AND FOUND

Security Services is the lost and found center for the McMaster campus. We handle thousands of lost and found items annually. All items are catalogued and entered into our database by our Student CCTV operators. These students check all found items to determine if an owner can be identified.

We also maintain a list of all items that have been reported lost and try and connect the items with their proper owners through the information that they provide us via an online “Lost Form,” available through our website. This online form was implemented in 2007 and has helped us provide more efficient customer service.

In 2007 we catalogued 2963 found items. 520 of these items were successfully returned to their owners. The remaining items were donated to charity or sold at our annual lost and found sale held every September. In 2007 \$1591.41 was raised through this sale. Funds were used for Campus Crime Prevention Programs and to maintain the lost and found program.





TECHNOLOGIES

As technology advances and new products come to the marketplace, McMaster University Security Services in conjunction with McMaster's University Technology Services actively attempts to expand and improve our resources in order to prevent crime and perform investigations. One of the most difficult issues faced when bringing in new technology is deciding what to do with the old. When making these decisions, planning for future expansion, technology and financial restraints must be considered.

Over the past twelve months, McMaster University has added 98 additional access points on campus, raising the current amount to 578. We plan to increase this number to an excess of 680 by the end of 2008. An access point includes security measures like card readers or door alarms which provide additional security to an area. With these technological advancements, the need for computer and audiovisual equipment increases. In response to this, McMaster University recently added 518 security inputs bringing the amount of monitored inputs to 3358. Security Inputs are alarm systems that are added directly onto a piece of equipment letting us know if that equipment has been moved or tampered with, instantly.

A good security system is transformed into a great security system with the addition of CCTV cameras. Over the past year 26 cameras have been added for monitoring by McMaster University Security Services. This brings the total number of cameras available for viewing and recording to 263.

In 2007 our security technologies assisted us with the recovery of a university laptop computer and the arrest of the person responsible. It was also a great asset into the investigation and arrests involving a \$17,000.00 fraud from our campus bookstore. Both of these cases resulted in criminal charges that are currently before the courts. Our CCTV also assists us daily in observing suspicious behaviour, alcohol and drug infractions upon which our Constables are able to act.

CRIME PREVENTION PROGRAMS

In 2007 the Crime Prevention Office continued to be a valuable resource to McMaster University and Security Services. The Crime Prevention Sergeant works closely with Residence Life staff, Environment and Occupational Health Support Staff, the Student Walk Home Attendant Team, the Emergency First Response Team, the Society of Off Campus Students, the McMaster Students Union and other members of the McMaster Community in order to promote safety and security for all.

In 2007 the Crime Prevention Office completed over 30 seminars on a variety of topics such as Violence in the Workplace, Personal Safety at Work as well as other sessions regarding security and safety. The Crime Prevention Sergeant also actively participates in eleven different committees on campus. Committee Membership provides an opportunity for Security Services to be a part of the university policy department and programs.

Security Services participates in many information fairs where information is shared directly with the student body and prospective students. In 2007 Security Services participated in over 10 fairs, such as May at Mac, Welcome Day, the Off Campus Living Fair, and the Annual Alcohol Fair.

In 2007 the Crime Prevention Office began a new venture which allows representatives from a variety of areas of the campus to share their safety concerns with McMaster University. This is done through the McMaster Rounds committee. This committee has representatives from all student and staff groups and meets quarterly to conduct security walks of the campus. This group notes areas which may pose potential safety concerns—from poorly light areas, to tripping hazards, to areas that invoke the feeling of isolation. This committee then provides recommendations to various departments on the campus, such as Grounds and Facility Services, for corrective measures. Their recommendations are then forwarded and tracked by the Crime Prevention Sergeant who reports back on the status of their concerns.

Lastly the Crime Prevention Office maintains two educational bulletin boards which are updated weekly with new and relevant security information for community members; moreover, the Crime Prevention Office prepares and produces a weekly crime report for the student newspaper and departmental website.





CPTED

CPTED, Crime Prevention through Environmental Design, is an approach to planning and development that reduces opportunities for crime. The simple CPTED principles of detect, deter and delay have been embraced by the McMaster Community.

CPTED can reduce crime and fear through establishing safe territories, maintaining surveillance, placing potentially unsafe activities in safe locations, installing access control systems, regular maintenance, and proper design of an area with safety in mind.

Security Services currently has two staff members who are certified in conducting CPTED audits and assessments. Throughout 2007 many office areas, departments and buildings of the university were audited and recommendations made under the CPTED model. Our CPTED officers also worked with the Construction and Planning Department to ensure that new construction was being planned with the CPTED concept in mind.

EMERGENCY PHONES

McMaster Security Services receives and acknowledges all requests through the campus emergency phones. Presently on the campus there are 34 emergency phones which Security Services tests on a regular basis.

In 2007 Security Services created a partnership with University Technology Services and Physical Plant to evaluate our current emergency phone program and to ensure that we are using the best technology and infrastructure to provide the best service possible. This review is still continuing and a new emergency phone system, complete with additional phones, will be installed in 2008.



WEBPAGE

Security Services has an active webpage with over 100 pages of resources for the entire McMaster Community. This website provides the opportunity for people to get hands-on information whenever it is convenient for them as well as providing access to frequently asked questions, online crime reporting, anonymous crime reporting, and the reporting of lost items. Visitors can also check to see what security was involved in on a weekly basis. The Security Services website received approximately 1472 hits a month on its homepage in 2007.

The crime prevention area of the website is the most active as it houses all of our research material and publications, including our brochures which are all updated regularly. We also offer online education in the areas of drugs, alcohol, identity theft and counterfeit currency detection. New in 2007 was the release of student-created crime prevention videos. These videos were created by students for students, and provide information on personal safety and property protection.

www.mcmaster.ca/security

ASSOCIATIONS

In order to continually be current and up to date regarding the environment around us, Security Services maintains active memberships in a variety of associations. In 2007 members of the department were also members in the following associations:

CPTED Ontario (Crime Prevention Through Environmental Design)



CPTED Ontario was formed to promote the understanding and implementation of CPTED principles to create safer communities in Ontario. Specifically, CPTED Ontario addresses community safety through the identification of crime issues and promotion of CPTED solutions. A “partnering against crime” approach is the key to the organization’s efforts to establish partnerships, communications and co-ordination with the general public and stakeholders, and ownership of community-based CPTED initiatives. Security Services is a member of this organization and enjoys regular newsletters and invitations to the annual CPTED conference.

Golden Horseshoe Crime Prevention Association (GHCPA)



Sgt. Cathy O’Donnell is the current President of this organization which is an organization created for Crime Prevention Practitioners from throughout the Golden Horseshoe; this area includes Brantford, Halton Region, Hamilton, Niagara Region, OPP, RCMP, Guelph and the Waterloo Region. This organization meets monthly to share personal insight and to listen to guest speakers on a variety of crime prevention topics.

International Association of Campus Law Enforcement Administrators (IACLEA)



IACLEA is an association that advances public safety for educational institutions by providing educational resources, advocacy, and professional development services on an international level. McMaster Security Services has one member of this association who attends annual conferences in order to share information with other campus law enforcement agencies.

International Society of Crime Prevention Practitioners (ISCPP)



ISCPP is better known as the “Crime Prevention People”. This organization shares crime prevention information internationally via regular newsletters and listserves. It also hosts bi-annual symposiums where members can get together, share information and learn from a variety of guest speakers. Currently McMaster Security has one member of this organization, who also holds the designation of International Crime Prevention Specialist (ICPS).

Ontario Association of Chiefs of Police (OACP)



Security Services holds a membership in the OACP. This membership provides an invitation to an annual conference which is held each June and provides the members with an opportunity to debate and discuss current issues, participate in seminars, and receive reports from operating committees outlining programs and projects carried out within the Province. Conferences provide an opportunity for professional training and development. Is it the voice of Ontario Police leaders.

Ontario Association of College and University Security Administrators (OACUSA)



McMaster Security Services has an institutional member of OACUSA as well as two associate members. OACUSA is an organization that strives to promote a safe and secure learning and working environment and to enhance the safety of persons and security of property at Ontario Colleges and Universities. This Association is made up of approximately 70 members from colleges and universities from across Ontario. This group meets semi-annually to share information and provide a forum for guest speakers and additional learning.

Town and Gown Association of Ontario (TGAO)



TGAO is dedicated to improving the quality of life in those municipalities that host post secondary institutions by promoting and supporting activities that ensure cohesive communities that are safe, healthy and enjoyable.

OACUSA CONFERENCE

In 2007 McMaster University Security Services in partnership with Mohawk College Security hosted the spring conference of the Ontario Association of College and University Security Administrators (OACUSA) in Hamilton. The slogan of “Learning Together” was the focus of our conference.

With the recent shooting at Dawson College and the shootings at Virginia Tech occurring just weeks before this conference, the focus of our conference soon became “Crisis Response.” Many of our speakers at this conference focused on emergency procedures and necessary planning for such a situation, if it should occur at our institutions.

The keynote speaker of this three-day conference was Richard Filion, Director General of Dawson College. Mr. Filion spoke to the delegates regarding the topic of “The Dawson Experience” and provided us with great detail of information about the events and long term effects of the shooting at Dawson College. We invited additional guests to attend this great session, so they could also learn from this experience.

The remainder of our speakers included, Hamilton Police Chief Brian Mullan along with Sgt Scott Balinson and Sgt Paul Evans on the topics of Bomb Response and Lockdown Procedures for schools.

We were also fortunate to have with us Jon Herberman and Carroll Robinson from the Ministry of Community Safety and Correctional Services to speak to us about the Future of Security in Ontario, specifically regarding B159. They also provided us with an update on the Ontario Association of Chiefs of Police Special Constable Committee.

In the evenings delegates were treated to a night on Hamilton Harbour aboard the Hamilton Harbour Queen Cruise ship and a night at the Canadian Warplane Museum. Both of these nights provided an excellent opportunity for McMaster University and Mohawk College to show off Hamilton.

We were also pleased that our delegate attendance at this conference was 70 persons. This is a substantial increase over the average of 40 delegates per conference. This is a trend that the Executive Board of OACUSA has been working on maintaining for future conferences, so we can continue to learn from each other.



COMMENDATIONS

In 2007 Director of Security Services, Terry Sullivan acknowledged the exceptional work of the following Security Staff who had gone above and beyond the call of duty during the following incidents:

Dispatcher Tama Beardwood	for her assistance as part of the team on April 26 who responded and maintained control of a situation involving no less than three serious assaults.
S/Cst Chris Clement	for his assistance as part of the team on April 26 who responded and maintained control of a situation involving no less than three serious assaults.
S/Cst Patrick Cole	for his assistance as part of the team on April 26 who responded and maintained control of a situation involving no less than three serious assaults.
S/Cst Leo Doiron	for his assistance as part of the team on April 26 who responded and maintained control of a situation involving no less than three serious assaults.
S/Cst Leo Doiron	for his excellent observation skills and memory recall of past reports on Jan 14, he was able to recover a stolen mountain bike as well as seize a quantity of marijuana and ecstasy drugs.
S/Cst Tamara Fleming	for her assistance as part of the team on April 26 who responded and maintained control of a situation involving no less than three serious assaults.
Dispatcher Tonya Hansford	on Feb 27 she went above and beyond in locating a lost textbook for a McMaster Student
S/Cst Melanie Hayter	for her assistance as part of the team on April 26 who responded and maintained control of a situation involving no less than three serious assaults.
Sgt David Jenkins	for his assistance as part of the team on April 26 who responded and maintained control of a situation involving no less than three serious assaults.
S/Cst David Noble	for his superior observation skills on Sept 8 which lead to a male being arrested for possession of burglary tools.

COMMENDATIONS continued

S/Cst David Noble	for his excellent observation skills and quick actions on April 22, he was able to arrest a male for breaking a window to an academic building.
S/Cst Tyler Rogers	for his assistance as part of the team on April 26 who responded and maintained control of a situation involving no less than three serious assaults.
S/Cst Tyler Rogers	for his excellent observation skills and memory recall of past reports on Jan 14, he was able to recover a stolen mountain bike as well as seize a quantity of marijuana and ecstasy drugs.
Sgt William Watts	for his excellent observation skills and memory recall of past reports on Jan 14, he was able to recover a stolen mountain bike as well as seize a quantity of marijuana and ecstasy drugs.

